



During our May 2018 Ofsted Inspection, a number of parents raised concerns about communication in school. In order to gain a better understanding of the nature of these concerns, we conducted a whole school parent survey and the results are shared below.

Communication Questionnaire Responses

We had responses from a total of 37 parents. Where a parent responded for more than one child but the response is the same, we have recorded these as one response because of the subject matter.

Question: Would you like more direct information from our Governing Body?

YES	8
NO	20
Don't Know	9

Invitation: Please share suggestions here for any ways in which you feel we can improve communication.

We received 8 suggestions/comments in total

- A section on the end of term bulletin that is written by governors just giving a general update would be good.
- Governing Body news on the termly newsletter would be great.
- Consistency of message; information from more than one source is often different.
- Happy with email communication, easier for signing forms etc.
- (Improvement) not required.
- We feel the school communicates very well. The newsletters are a pleasure to read and there's always plenty of reminders of upcoming events. I can't really think of any suggestions as seems to work very well as is.
- We feel that communication has improved greatly over the last 4 years of us being at the school. Receiving information as early as possible is always a huge benefit especially diary dates and school trips.
- Already think communication is fine. For complicated info (trips, etc..) I still do like a printed sheet of instructions!

Our thanks to all of those you who responded to this questionnaire: your feedback and comments are always welcomed.

Our Ofsted report also stated that some parents felt "*that their concerns are not always dealt with in a timely manner*". In response to this, parents were invited to communicate directly with the headteacher via a confidential email about any concerns they had expressed where they felt the school response to this was too slow. There were no responses to this invitation.